

## General training conditions

### **1. Registration**

Registrations are only in writing. For open courses a binding registration is required. The binding registration must be available before the beginning of the training.

### **2. Registration confirmation**

Upon receipt of your written registration you will receive an order confirmation from us.

### **3. Training cancellation**

In case of cancellation of the registration, the following processing fees may apply plus travel expenses:

Up to 20 working days before the start of training: free of charge.

Up to 15 working days before the start of training: 50% of the training list price.

Up to 10 working days before the start of training: 75% of the training list price.

From 5 days before the start of training: 100% of the training list price.

We hereby point out that the number of participants is calculated according to the order. If the actual number of participants deviates negatively from the number of participants ordered, the number of

participants stated in the order will be charged. Additional participants will be charged according to the list of participants according to the offer price.

To meet the deadline, cancellations must be made in writing by post, e-mail or fax.

### **4. Cancellation of training by Hailo Wind Systems**

In case of insufficient number of participants and in cases of force majeure (eg due to illness of the instructor) we reserve the right to cancel the training and inform the registered participants immediately. The cancellation due to insufficient number of participants is not later than 1 week before the start of the training. We will try to offer a suitable replacement date. Unless we have offered a replacement date within 8 weeks, the training price will be refunded, but not vain expenses or other disadvantages (except in cases of intent oder grober Fahrlässigkeit).

### **5. Accommodation, meals, travel expenses**

The booking of hotel rooms / accommodations is made by the

participant himself. The travel costs / hotel costs are borne by the participant.

## **6. Services provided by Hailo Wind Systems: Training / Prices**

The training price includes the necessary training documents and the use of the necessary equipment and facilities. Also included in full-day training at the training location Haiger breaks drinks and a lunch or snack. The prices are (unless otherwise stated) per person plus applicable VAT.

The cost of flights, hotels, rental cars and other services related to the training is borne by the customer. If the customer changes the training location, the costs for already booked hotels, flights, rental vehicles, etc. will be charged to the customer.

## **7. Invoicing**

Invoicing takes place (unless otherwise agreed) with the registration confirmation. Payments are due and payable immediately and without deduction (unless otherwise agreed).

## **8. Liability**

Hailo Wind Systems shall not be liable for any damages arising directly or indirectly from the performance or non-performance of a training, unless this damage was caused by Hailo Wind Systems or its vicarious agents intentionally or through gross negligence. Excluded from the limitation of liability are further damages through injury of the life, the body or the health. The

limitation of liability also does not apply in the event of a breach of a material contractual obligation. In this case, however, our liability is limited in amount to the damage foreseeable at the time of the conclusion of the contract and typical for the contract; Essential contractual obligations are those whose fulfillment characterizes the contract and on which the customer may rely.

In principle, you are entitled to prove that the cancellation of the training did not result in a damage at all or that it is significantly lower than the processing fee retained by us.

## **9. Participants requirements**

The participant requirements for the respective training must be fulfilled by the participant. Failure to meet participant requirements will result in exclusion from training. The training price is still due. The claim for compensation for the exclusion from training due to non-fulfillment of the participant requirements does not exist due to the cancellation.

## **10. Jurisdiction**

Jurisdiction is Wetzlar. The contract is governed by the law of the Federal Republic of Germany.