



HAILO WIND SYSTEMS

SERVICES



“
After Sales means more to us than just service. We are a long-term partner to our customers. With our products and services, we support them in keeping their assets safe, efficient and reliable – at all times.

Jan Schwake
(Head of After Sales)



HIGH LEVEL ACCESS SOLUTIONS

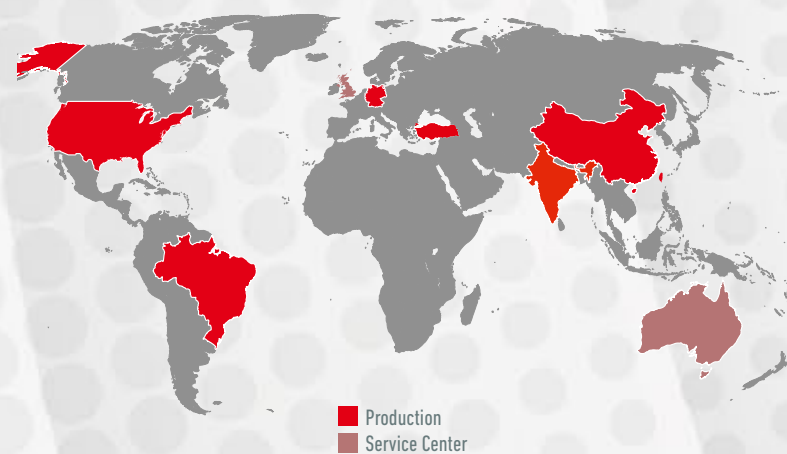
TECHNOLOGY FOR HIGHEST STANDARDS

Thanks to decades of expertise and service centres available worldwide, Hailo Wind Systems has a comprehensive range of professional services for wind turbines.

Whether for service lifts, ladders, fall arrest systems, climb assists, movable platforms, cranes, PPE, fire extinguishers, first aid material or tower equipment: safety, reliability and quality are always the top priorities for our services.

Hailo Wind Systems – High Level Access Solutions.

WELCOME TO THE WORLD OF HAILO WIND SYSTEMS



6 LOCAL PRODUCTIONS AND 8 SERVICE CENTERS
OVER 40,000 m² PRODUCTION AND OFFICE SPACE



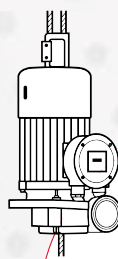
3,400
CUSTOMERS

trust our
products and
services



5,100
RETROFITS

were successfully
completed onshore
and offshore



7,500
HOISTS

have been
overhauled by us
since 2018



WE STAND FOR PERFORMANCE AND PASSION

YOUR GLOBAL PARTNER FOR ACCESS TECHNOLOGY

As inventor of the aluminum ladder in Europe over 50 years ago, Hailo introduced the professional ladder systems into the wind turbines. So Hailo was there right from the start! Today, Hailo Wind Systems is one of the world's market and technology leaders for safe and reliable access and climbing solutions.

With our premium ladder systems, customised service lifts, state-of-the-art fall arresters, smart climb assist systems, efficient movable platforms and much more, we provide everything for professional access systems in wind turbines.

In addition, our GWO-certified training centre, the Safety And Rescue Academy (S.A.R.A.), sets standards with over 60 safety training courses.

Thanks to our own subsidiaries and production facilities on four continents, our customers around the world have access not only to competent contacts and excellently trained service technicians, but also to a comprehensive range of services.

CUSTOMIZED COMPLETE SOLUTIONS

OUR BENEFITS

With its decades of experience, Hailo Wind Systems has a comprehensive range of professional products and system solutions. Service lifts, ladders, fall arrest systems, climb assists, movable platforms, tower equipment and much more: To match our product portfolio, we have developed comprehensive services for you which always offer the

highest level of quality. In close co-operation with the global players and leading specialists in the wind power industry, we continuously invest in the development of new products and technologies. This strategic development has made us one of the leading service providers for wind turbines for many years. Worldwide.

**Security, reliability
and quality are our
top priority.
Always.**

*Dennis Wittemann
(Head of Quality
Management)*



Circular exchange of hoists

Our highly qualified service technicians ensure professional installations, repairs and maintenance. And thanks to the circular exchange of hoists, which is unique in our industry, often faster than you would expect!



Manufacturer know-how

With our own service workshop including first-class test benches, hoists, fall arresters and much more will be reliably checked, serviced and repaired at regular intervals. This is also possible for products from other manufacturers on request.



Spare parts management

Thanks to our logistics, we can deliver many replacement parts directly to your desired location—Take advantage of our exclusive access to third-party products, specialty parts, and extensive expertise!

OVERVIEW

OUR SERVICES

Decades of experience in development, installation and maintenance with consistently high quality standards are proof of our expertise in the service business. Whether in-house or third-party products: Thanks to our extensive expertise, we can offer you a comprehensive service portfolio - both onshore and offshore.

Thanks to excellently trained service employees on 4 continents and a strong, global network, we are always quickly on site for you.



HOISTS AND FALL ARREST DEVICES

Cross-manufacturer maintenance of hoists & fall arrest devices and general overhauls in circular exchange with our own hoist pool.



SERVICE LIFTS

Worldwide installation, repair and maintenance of service lifts with manufacturer expertise. Onshore and offshore.



INTERIOR AND ACCESS WORK

Testing, replacement and repair of many tower and access components, such as interlocking, cabling, lighting and much more.



ACCESS AND CLIMBING SOLUTIONS

Repair, maintenance, replacement and testing of (nacelle) ladders, ladder brackets, fall arrest systems, accessories, fall arresters and more.



PPE

Expertise training including certificate of competence for and testing of Personal Protective Equipment against falls from a height (formerly BGG 906).



FIRST AID AND EMERGENCY EQUIPMENT

Maintenance, replacement or expert inspection of anchor points, rescue equipment, first-aid kits, fire extinguishers and much more.



DECK CRANES

Manufacturer-independent, independent expert testing of electrical and mechanical wire rope and chain cranes.



TRAINING

Our Safety And Rescue Academy (S.A.R.A.) offers over 60 cross-industry training courses in a realistic working environment.



CERTIFIED BODY SUPPORT

Cost-effective certified body commissioning and recurring inspections of service lifts.



OFFSHORE

Special offers for offshore projects. Reliable, cost-effective, and intelligently designed.



SMART – CIRCULAR EXCHANGE WITH HOIST POOL

Thanks to our innovative ring replacement (optional) of hoists during annual maintenance and general overhauls, the service lifts are immediately ready for use again. With us, you benefit from fast, cost-effective implementation - while downtimes are ruled out from the outset.

OUR PROMISE

WHY YOU CAN RELY ON US



CIRCULAR HOIST EXCHANGE

Thanks to our unique circular hoist exchange principle, we significantly reduce system downtimes, maintenance times and costs. And faster than you would expect!



FAST TELEPHONE SERVICE

We are there for you when you need us! Our expert contacts will help you directly - by phone, email, video call, Teams, Zoom, ...



IN-HOUSE REPAIR

Your winches, fall arresters and fall arrest devices are reliably checked in our unique service workshop. Also available for products from other manufacturers on request!



EXPRESS SPARE PARTS

Thanks to our exclusive access to many third-party makes and special parts, we can deliver most spare parts within short - guaranteed on request.



INDIVIDUAL MAINTENANCE CONTRACTS

Our customised maintenance contracts ensure all safety and functional inspections are carried out reliably over the long term, at attractive rates



RETROFIT SPECIALISTS

Over 400 completed retrofits worldwide speak for themselves. We are your reliable partner for the retrofitting of service lifts and access technology.



UNIQUE TEST BENCH

Our innovative test bench enables maintenance and general overhauls of hoists, fall arrest devices, fall arrester rotors and much more with maximum reliability.



ON-SITE WORLDWIDE

With our own locations and certified service partners, we can be on site quickly anywhere in the world. Safety, quality and reliability are our top priorities.



EXCELLENT TRAINING

Our training centre offers more than 60 safety courses and training sessions on commissioning, inspection and maintenance, as well as many other areas.

CUSTOMISED TRAINING PACKAGES:

- ✓ CLIMBING TECHNOLOGY
- ✓ SERVICE LIFTS ✓ HIGH-BAY WAREHOUSE
- ✓ RESCUE FROM HEIGHT ✓ FIRST AID
- ✓ FIRE PROTECTION ✓ SHAFTS
- ✓ PPE ✓ GWO

INDIVIDUAL SOLUTIONS

CUSTOMISED BENEFITS JUST FOR YOU

Thanks to our decades of experience in the development, installation and maintenance of service lifts and access technology you receive customised solutions that are second to none. Thanks to our own subsidiaries and service centres on 4 continents, competent contacts and service technicians are available

worldwide at all times. And with our fully equipped service buses, we often carry out repairs and maintenance quickly and cost-effectively directly on site. Naturally, we can also carry out work offshore as part of retrofit projects or customised maintenance contracts.

★ YOUR SERVICE BENEFITS

- ✓ Exclusive hoist circular exchange
- ✓ Automatic annual maintenance (optional)
- ✓ Annual service report
- ✓ Services with manufacturer know-how
- ✓ Favorable full service offers
- ✓ Lattice, on- & offshore
- ✓ Extensive on-site services
- ✓ Retrofit experts

WHAT WE STAND FOR

OUR VALUES



QUALITY

We always prioritise professional, high-quality products, services and training.



SAFETY

Excellent complete solutions with maximum security, customised to your individual needs.



RELIABILITY

We only provide you with high-quality, trustworthy components, products and services.



PASSION

Because wind power stands for our future and that of our children.

WE ARE THE RETROFIT SPECIALISTS

MORE THAN 5,100 RETROFIT PROJECTS

Experienced, reliable partners are crucial when it comes to retrofitting wind turbines. After all, retrofit projects can only become success stories with customised planning and implementation that always keep an eye on costs and benefits.

We offer you comprehensive retrofit services, such as the retrofitting of service lifts, ladders and fall arrest systems. We help you maximise system profitability and occupational safety while also offering a wide range of additional benefits.

CUSTOMISED, NEEDS-BASED, COST-EFFICIENT

SAVE COSTS THANKS TO YOUR OWN MAINTENANCE CONTRACT

Reducing your (operating) costs is a real concern for us. Our customised maintenance contracts not only give you long-term planning security, but also particularly attractive conditions that are tailored exclusively to your needs. Contact us directly to receive a customised, non-binding offer.

YOUR RETROFIT-BENEFITS



FOCUSSING ON CORE ACTIVITIES



IMPROVED HEALTH PROTECTION



INCREASED (WORK) SAFETY



COST REDUCTION



HIGH TIME SAVINGS



MORE PROFIT

SELECTED PRODUCTS & SERVICES

BORNACK IS BACK!

For select products such as the RS S06 and the SSE 02 fall protection system, we offer comprehensive services — ranging from maintenance and repairs to specialized training and instruction, such as preparation for the certification exam. **Feel free to contact us directly!**



360 DEGREE DUALLIFT SERVICES

We are and will remain your reliable, long-standing certified DUALift partner for wind turbines. This applies not only to the supply of products and components, but also to all of our on-site services.

With our globally trained service teams for repairs, maintenance and general overhauls, we support you professionally, reliably and, above all, on schedule in the realisation of your maintenance and repair projects.



HOIST



FALL ARREST



SPARE PARTS



HAILO WIND SYSTEMS

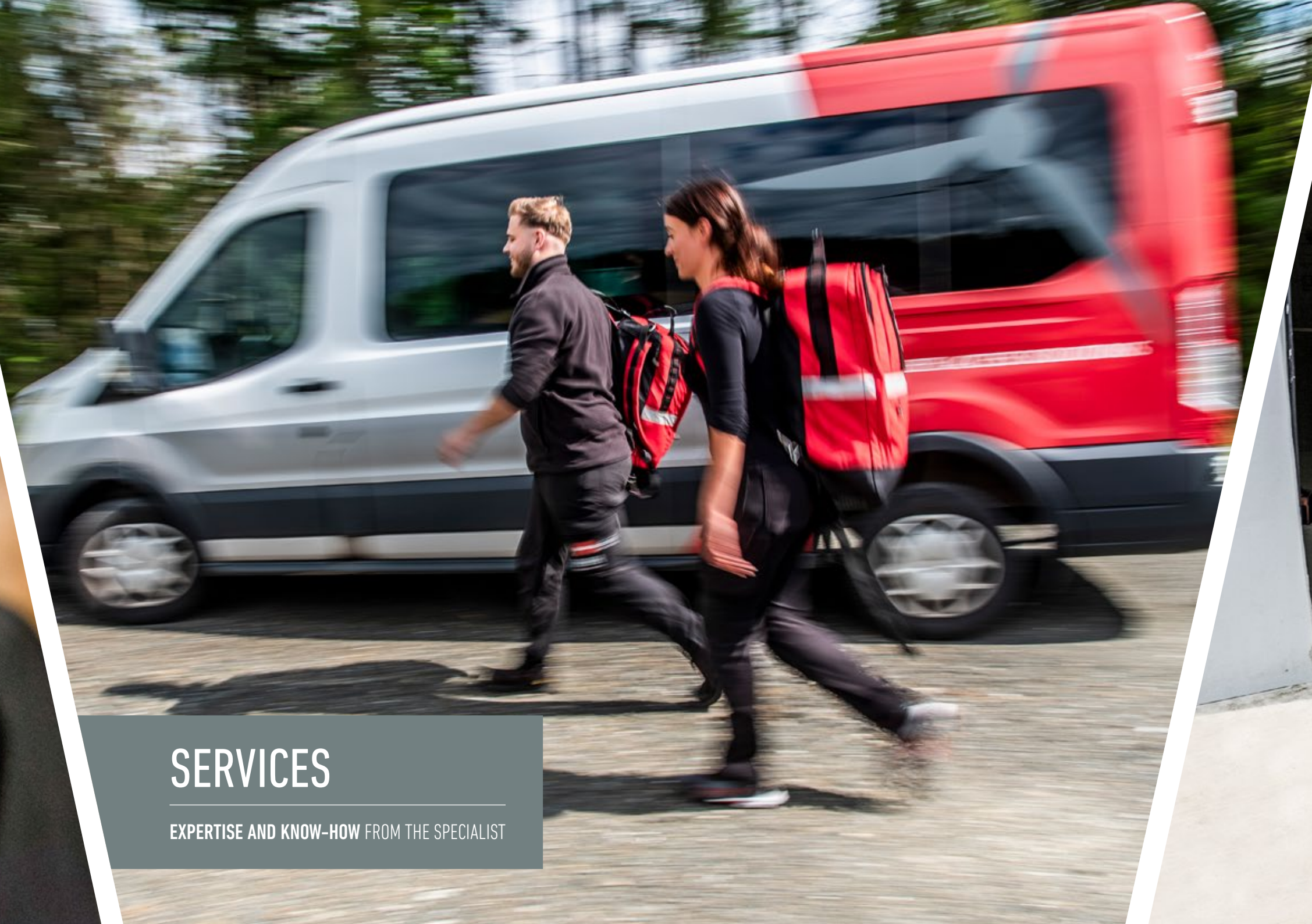
TOGETHER FOR A **SAFE FUTURE**

Few industries in the world experience as much change as the wind energy industry. Therefore, reliable partners with high-quality products and excellent services are absolutely essential. That is why quality, reliability and safety will continue to be our top priorities.

Hailo Wind Systems – High Level Access Solutions.

FUTURE
TEAMWORK
VALUES
CONFIDENCE
PERFECTION

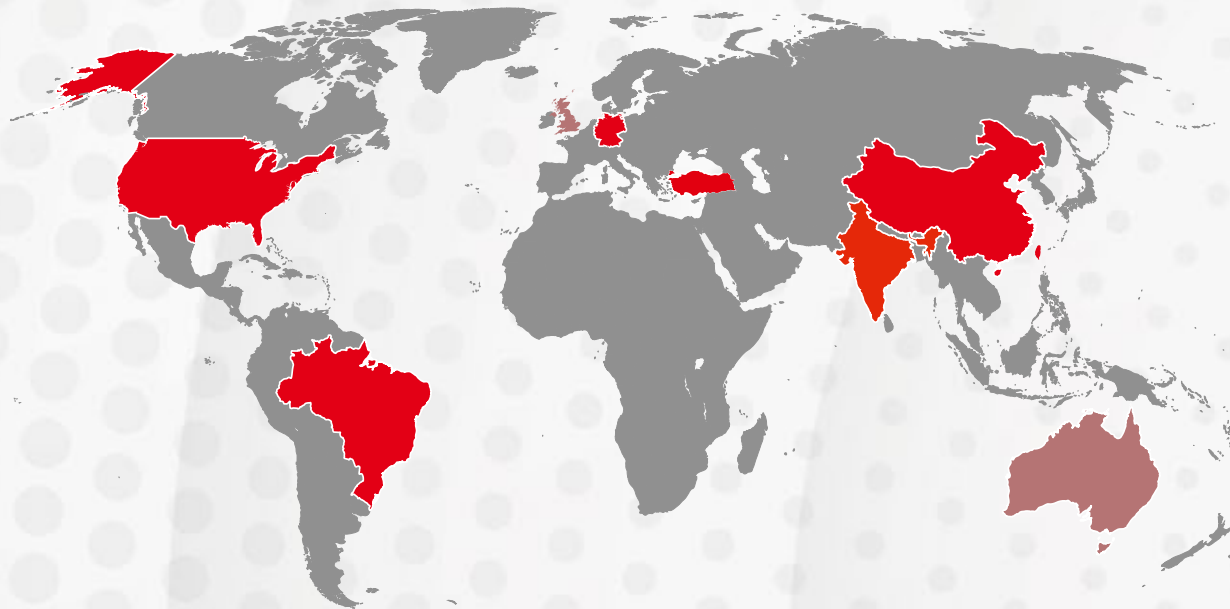
**SUSTAIN-
ABILITY**
RELIABILITY
QUALITY
AWARENESS
ENGAGEMENT
PRECISION
**ABOVE
AVERAGE**
SOLUTIONS
SAFETY



SERVICES

EXPERTISE AND KNOW-HOW FROM THE SPECIALIST





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GMBH & CO. KG

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