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HWS TÜRKİYE QUALITY POLICY		

As Hailo Wind Systems Enerji ve Sanayi Tic. Ltd. Şti., our fundamental quality approach is to manufacture access and safety solutions for wind turbines in alignment with our organization's purpose, strategic direction and Hailo Wind Systems Group standards.

HWS Türkiye's approach to quality is founded on the principles of customer focus, product safety, legal compliance, process discipline, traceability and continual improvement. In the production, assembly and quality assurance activities carried out at our İzmir site, we aim to ensure that products developed by the Group are manufactured in conformity with technical specifications, customer expectations and applicable requirements.

Maintaining the level of quality that supports the safe, durable and reliable use of our products in the field is a shared responsibility across all our processes. Accordingly, we maintain a standards-compliant, controlled and traceable operating structure throughout all operations, from production and purchasing to warehousing, logistics and quality control.

Our organization commits to fully meeting:

- customer requirements,
- applicable national legislation and other applicable requirements,
- contractual and technical obligations, and
- Hailo Wind Systems Group standards,

We structure our quality management system in accordance with the process approach and risk-based thinking. We define interactions between processes, regularly monitor performance indicators, and use the resulting data for decision-making and improvement activities. By systematically evaluating risks and opportunities, we aim to prevent potential adverse effects, increase process effectiveness and ensure sustainable quality performance.

We regard customer satisfaction as one of the key indicators of our quality performance and systematically evaluate customer feedback, complaints and the expectations of interested parties. In our relationships with suppliers and business partners, we promote quality, reliability, transparency and long-term cooperation.

We establish, monitor and update our quality objectives as necessary in line with this policy. We support continual improvement through employee participation, cross-functional cooperation, error-prevention practices, competence development and a learning-organization approach.

The Quality Policy is maintained as controlled documented information; it is communicated to all employees and is understood and applied. It is made available to interested parties when required and is evaluated for suitability, currency and effectiveness as part of management review.

The top management of HWS Türkiye supports embedding the quality approach into daily operations, monitoring quality objectives and continually improving the effectiveness of the quality management system. Accordingly, top management is committed to providing the necessary resources, strengthening employee participation and sustaining a culture of improvement.

Factory Manager
Hasan Tatlı